

Privacy notice

[Informational visits to the European Court of Human Rights](#)

Informational visits for legal professionals and law students may be organised by the European Court of Human Rights and its Registry (“The Court”, “ECHR” or “we”). This privacy notice explains how the Court processes the data submitted in the context of requests for visits.

1. Who is responsible for data processing?

The European Court of Human Rights and its Registry are the “controllers” of the personal data related to information visits to its premises, which means they have the decision-making power concerning data processing. The processing of your personal data is governed by the [Council of Europe Regulations on the Protection of Personal Data](#) adopted by the Committee of Ministers on 15 June 2022.

2. What data do we process and for what purposes?

We process the personal data that we receive via email or through the visit request form available on the Court's website. First, we ask for the details of the contact person and the group leader: first and last name, email address, telephone number and the name and address of the Organisation with which the group is affiliated.

Then, we contact the organiser by email to receive the list of participants containing the first and last name, date of birth and nationality of each participant.

We also process other information relating to the requested visit that does not constitute personal data, such as the description of the group or the interest of the group in visiting the Court.

These data are necessary for us to organise visits.

During the visits, photos and videos will be taken for communication and promotional purposes. Photographs and videos may be published on the websites of the Court and the Council of Europe as well as on the social networks they use. If you do not wish to appear in these photographs and/or videos, we invite you to contact us before the start of the visit. We will do our best to comply with your request.

3. What is the legal basis for our processing of your data?

We process the personal data of the contact person on the basis of their consent. When the contact person submits information about the group leader and group members, it is the responsibility of the contact person to ensure that the group leader and members have given their consent for us to process their personal data.

The legal basis for taking and possible use of photographs and videos is our legitimate interest in promoting and documenting information visits.

4. Who has access to your data?

Only the units or staff of the Court and the Council of Europe who need to organise the visit have access to the personal data. This list of participants will be sent internally to various departments such as the security and badges services.

The photographs and video recordings will be made available to the public on the websites of the Court and the Council of Europe as well as on the social media they use.

5. How do we store your personal data?

Your personal data will be stored electronically on the Council of Europe's servers located in the European Union. We have put measures in place to protect the security of your personal information from being lost accidentally, used or accessed in an unauthorised way, altered or disclosed. These measures include encrypted servers, limited access to all databases only for those who need it and secure backup of all data.

6. How long will your data be stored?

We will keep the data of contact persons and group leaders to adapt the programme of future visits. This data will be deleted ten years after the visit.

Photographs and videos will be kept for as long as necessary for use on public communication channels.

7. What are your data protection rights?

You have the right to

- (a) request access to the personal information held by us;
- (b) request that we correct incomplete or inaccurate personal information that we hold about you;
- (c) request that we delete or remove your personal information when there is no valid reason for us to keep it;
- (d) object to the processing of your personal information on specific grounds relating to your situation; and
- (e) withdraw your consent at any time, in which case the Court will stop using your data. However, copies of data that have already been used cannot be withdrawn from circulation.

8. Contacts

If you wish to exercise any of the rights set out above or if you have any questions, concerns or requests about how your data are collected and used, please contact the Court by submitting your request via the [European Court of Human Rights contact form](#), or sending an email to the Council of Europe's Data Protection Officer at dpo@coe.int.

If you feel that we have not responded to your request adequately and consider that your data protection rights have been violated as a result of our processing of your personal data, you have the right to lodge a complaint with the Council of Europe Data Protection Commissioner by sending an email to datacommissioner@coe.int.