EUROPEAN COURT OF HUMAN RIGHTS
COUR EUROPÉENNE DES DROITS DE L'HOMME

Privacy Notice

Open Day at the European Court of Human Rights

21 September 2025

1. Who is responsible for data processing?

The European Court of Human Rights ("the Court" or "we") is a "data controller" for personal data related to the Open Day that will take place on 21 September 2025 on its premises, which means it has the decision-making power concerning the data processing. The processing of your personal data is governed by the Council of Europe Regulations on the Protection of Personal Data adopted by the Committee of Ministers on 15 June 2022.

2. What data do we process and for what purposes?

We process personal data that you provide to us directly or that are transmitted to us by another legitimate source via the registration form available on the Court's website.

When you are the primary visitor, we process:

- your last name;
- your first name;
- your email address;
- the desired time slot;
- the desired language for the guided tour;
- information on whether you are coming alone or accompanied;
- information indicating whether you or one of the visitors accompanying you is a person with reduced mobility; and
- information indicating whether you or one of the visitors accompanying you would like a French Sign Language interpreter present.

When you are an accompanying visitor, we process:

- your last name;
- your first name;
- your email address; and
- information about whether you are an adult or a child under the age of 13.

These data are necessary for us to register you and organise visits.

During the Open Day, photos and videos will be taken to record and promote the event. The videos will be published on the websites of the Court and the Council of Europe as well as on the social media they use.

3. What is the legal basis for our processing of your data?

We process the personal data of primary visitors on the basis of their consent. When submitting information about other persons (accompanying visitors), the primary visitors are responsible for ensuring that those persons (or their legal representatives) have given their consent for us to process their personal data.

We take and use photos and videos on the basis of our legitimate interest in promoting the event and making it visible to the general public.

4. Who has access to your data?

Only those units or persons working within the Council of Europe and the European Court of Human Rights who need access to your personal data to register you and organise the event have access to your data.

The photos and video recordings will be made available to the public on the websites of the Court and the Council of Europe as well as on the social media they use.

5. How do we store your personal data?

Your personal data will be stored electronically on the Council of Europe's servers located in the European Union. We have put in place measures to protect the security of your personal information from being accidentally lost, used, or accessed in an unauthorised way, altered or disclosed. These measures include encrypted servers, limited access to all databases only for those who need it and secure backup of all data.

6. How long will your data be stored?

We will delete the personal data once the Open Day is over. Aggregated data that do not allow the identification of participants will then be used to establish annual statistics.

Photos and videos will be kept for as long as necessary for use on public communication channels.

7. What are your data protection rights?

You have the right to:

- Request access to the personal information held by us.
- Request that we correct incomplete or inaccurate personal information that we hold about you.
- Request that we delete or remove your personal information when there is no valid reason for us to keep it.
- Object to the processing of your personal information on specific grounds relating to your situation.
- Withdraw your consent at any time, in which case the Court will stop using your data. However, copies of data that have already been used cannot be withdrawn from circulation.

8. Contacts

If you wish to exercise any of the rights set out above or if you have any questions, concerns or requests about how your data are collected and used, please contact the Court by:

- submitting your request via the European Court of Human Rights contact form; or
- sending an email to the Council of Europe's Data Protection Officer at dpo@coe.int.

If you feel that we have not adequately responded to your request and consider that your data protection rights have been violated as a result of our processing of your personal data, you have the right to lodge a complaint with the Council of Europe Data Protection Commissioner by sending an email to datacommissioner@coe.int.