

Privacy Notice

Contact form: [EUROPEAN COURT OF HUMAN RIGHTS](#)

A contact form is available to the public on the website of the European Court of Human Rights. This privacy notice explains how the Court processes the data submitted in the context of these contact requests. However, this privacy notice does not apply when you are in contact with the Court for a case or if you wish to bring a case before the Court. This notice does not cover requests for information about your case, the transmission of documents concerning your case or referral to the Court. In this case, we invite you to contact the Court by post at the following address: European Court of Human Rights, Council of Europe, 1 avenue de l'Europe, 67075 Strasbourg Cedex, France.

1. Who is responsible for data processing?

The European Court of Human Rights and its Registry (the “Court”, “ECHR”, “we”) are the “controllers” of the personal data entered in the contact form, which means they have the decision-making power concerning data processing. The processing of your personal data is governed by the [Council of Europe Regulations on the Protection of Personal Data](#) adopted by the Committee of Ministers on 15 June 2022.

2. What data do we process and for what purposes?

We process the personal data that you provide to us directly or that is transmitted to us by another legitimate source insofar as it is necessary for us to ensure that your request is properly processed and to contact you if necessary.

To respond to your request, we may collect

- (a) your status (lawyer, student, researcher, applicant, journalist, other);
- (b) the category of your request (e.g., attending a hearing, obtaining information about the Court, etc.);
- (c) your profession;
- (d) your first and last name, date of birth, email address, postal address, country;
- (e) the date of the desired hearing in the case of a visit, the number of visitors¹; and
- (f) any information you wish to provide to us in support of your request.

3. What is the legal basis for our processing of your data?

We process the personal data of the data subject on the basis of their consent. If the contact person submits information regarding the data subject, it is the responsibility of the contact person to ensure that the data subject has given their consent for us to process their personal data.

¹ The contact form allows you to request a “hearing visit”. A hearing visit is different to an information visit which is covered by the following [privacy notice](#).

4. Who has access to your data?

Only those units or staff of the Court who need to process your contact request have access to your personal data. Your data may be transmitted to other administrative bodies of the Council of Europe only when necessary to ensure an appropriate response to the request.

5. How do we store your personal data?

Your personal data will be stored electronically on the Council of Europe's servers located in the European Union. We have put measures in place to protect the security of your personal information from being lost accidentally, used or accessed in an unauthorised way, altered or disclosed. These measures include encrypted servers, limited access to all databases only for those who need it and the secure backup of all data.

6. How long will your data be stored?

We store your personal data to respond to your request and to follow up on any additional requests. These data will be deleted ten years after our final response has been sent.

7. What are your data protection rights?

You have the right to

- (a) request access to the personal information held by us;
- (b) request that we correct incomplete or inaccurate personal information that we hold about you;
- (c) request that we delete or remove your personal information when there is no valid reason for us to keep it;
- (d) object to the processing of your personal information on specific grounds relating to your situation; and
- (e) withdraw your consent at any time, in which case the Court will stop using your data. However, copies of data that have already been used cannot be withdrawn from circulation.

8. Contacts

If you wish to exercise any of the rights set out above or if you have any questions, concerns or requests about how your data are collected and used, please contact the Court by submitting your request via the [European Court of Human Rights contact form](#), or sending an email to the Council of Europe's Data Protection Officer at dpo@coe.int.

If you feel that we have not responded to your request adequately and consider that your data protection rights have been violated as a result of our processing of your personal data, you have the right to lodge a complaint with the Council of Europe Data Protection Commissioner by sending an email to datacommissioner@coe.int.